

Texas Department of Insurance

Division of Workers' Compensation
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To: Workers' Compensation System Participants

From: Patrick Palmer, MD, Medical Advisor

Date April 11, 2018

RE: Designated Doctor Performance Review Procedure

The Commissioner of Workers' Compensation has adopted the procedure for evaluating designated doctor performance effective immediately.

The evaluation procedure provides for a review of the quality of designated doctor decisions, as required by law. The Texas Department of Insurance, Division of Workers' Compensation (DWC) may take necessary action to deny renewal of a designated doctor's certification based on the integrity of these decisions. The evaluation procedure will also help DWC increase training and testing quality by identifying areas for Designated Doctor performance improvement.

Information about the evaluation procedure, including selection criteria, is available at www.tdi.texas.gov/wc/hcprovider/medadvisor.html.

If you have questions, contact Mary Landrum at 512-804-4814 or Mary.Landrum@tdi.texas.gov. For media inquiries, contact DWC Communications at 512-804-4208 or DWCCommunications@tdi.texas.gov.